



**SEWP V**  
[www.sewp.nasa.gov](http://www.sewp.nasa.gov)

### DH Technologies, LLC

Contract #: NNG15SC70B - Group C  
Contract Type: IDIQ, Firm Fixed Price  
Contract Period: 5/1/2015 to 4/30/2025  
NAICS 541519  
HUBZone-Certified Small Business  
Credit Cards Accepted  
Net 30 Payment Terms  
Warranty: OEM provided warranty, extended warranty, customized warranty, and maintenance plans, which include software updates and security patches, are available upon request

### DH Tech SEWP Program Manager

Natalie Geno  
[natalie@dhtech.com](mailto:natalie@dhtech.com)  
(D) 571-257-0865

### DH Tech SEWP Deputy Program Manager

Chuck Spence  
[chuck@dhtech.com](mailto:chuck@dhtech.com)  
(D) 571-229-5827 (C) 240-888-8449

### DH Tech Customer Service

[sales@dhtech.com](mailto:sales@dhtech.com) 571-207-7600

### General Ordering / Technical Inquiries

Chuck Spence  
[chuck@dhtech.com](mailto:chuck@dhtech.com)  
571-229-5827

### NASA SEWP Program Manager

Joanne Woytek  
[help@sewp.nasa.gov](mailto:help@sewp.nasa.gov)  
301-286-1478

### NASA SEWP Deputy Program Manager

Darlene Coen  
[Darlene.e.coen@nasa.gov](mailto:Darlene.e.coen@nasa.gov)  
301-614-7127

### NASA SEWP Helpline

[help@sewp.nasa.gov](mailto:help@sewp.nasa.gov)  
301-286-1478

### NASA SEWP V Contract Info

[https://www.sewp.nasa.gov/contract\\_info.shtml](https://www.sewp.nasa.gov/contract_info.shtml)

The NASA Solutions for Enterprise-Wide Procurement (SEWP) V contract is a government-wide acquisition contract (GWAC) for Information Technology products and services. The SEWP V contract is an indefinite delivery, indefinite quantity (IDIQ) contract. There are over 100 prime contractors on SEWP V. All federal government agencies and authorized government prime contractors are permitted to use the SEWP V contract, and there is no per-agency limit.

SEWP can be used to purchase commercially available information technology (IT) equipment, software, warranty, and services at a firm fixed price.

The SEWP Business Operations & Workstation Laboratory (BOWL) manages the SEWP program, and charges a small administration surcharge (0.36%) on all contract orders. The SEWP surcharge is not capped. Additional information about SEWP can be found on [www.sewp.nasa.gov](http://www.sewp.nasa.gov).

### SEWP V: Fast, Flexible, & Simplified with Great Customer Service, Minimal Fees

The NASA SEWP is a pre-competed IDIQ providing the latest in Information Technology (IT) products for all Federal Agencies.

A preferred vehicle by many, NASA SEWP is designed to eliminate the cumbersome, complicated and time-consuming factors associated with government IT acquisition. As your advocate, the SEWP program office leverages decades of success to ensure your IT procurements are streamlined and compliant.

### Key Advantages

- ◆ Lowest fee of any GWAC (.36%)
- ◆ No fee cap
- ◆ Technology not in catalog can be added to contract in days, not months
- ◆ Customer-focused: SEWP BOWL, customer satisfaction surveys, and weekly quality assurance calls
- ◆ Nearly a million unique IT products from 2,000+ manufacturers
- ◆ Proven track record of high customer satisfaction

### Fair Opportunity when Using SEWP Contracts

SEWP V Group C (Server Support and Multifunctional Devices) is composed of multiple prime contract holders, both manufacturers and resellers of IT equipment, based on full and open competition. While this allows use of the contracts without requiring further competition for single award classes, Fair Opportunity (refer to FAR 16.505(b)) must be given to all contractors in multiple-award classes.

The SEWP website provides tools for manufacturer searches and for Requests for Information/Requests for Quotes (RFIs/RFQs). These tools are available to assist customers with buying decisions and as one means to provide documentation for any needed selection criteria.

### SEWP Ordering Process Made Simple

All Delivery Orders MUST be routed through the SEWP BOWL and should not be sent directly to the Contract Holder. All delivery orders are processed within one business day of receipt and electronically forwarded to the Contract Holder by the SEWP BOWL.

The process for ordering through SEWP should be painless for Government users. If you have any questions, please contact either your sales representative, DH Tech SEWP V Program Manager, or call the SEWP Helpline at (301)286-1478.

### How to obtain a quote on SEWP V

The recommended method for obtaining SEWP quotes is utilization of the RFQ/RFI tool available at the SEWP Website. Use of this tool assists in providing and documenting fair opportunity. Quotes may also be obtained by contacting your Sales Representative directly; however, you are then responsible for ensuring Fair Opportunity is provided.

### Placing your Order with SEWP

Once you have submitted a quote request to the SEWP RFQ tool and specified the timeframe for which Contract Holders have to respond, you will receive responses until 11:59pm EST on the close date (Due Date) of the RFQ. At that time, you can evaluate responses. After a decision has been made, send in your Order directly to the SEWP Bowl via FAX using the FAX Form Tool and fax to (301) 286-0317, or via e-mail to [SEWPORDERS@SEWP.NASA.GOV](mailto:SEWPORDERS@SEWP.NASA.GOV). SEWP will process your order and assign a SEWP Tracking Number (STN). The SEWP Bowl will then send the order to the Contract Holder for processing.

### Terms and Conditions

The issuing Contracting Officer (CO) may negotiate additional terms and conditions for a specific order (e.g. the ordering agency's IT security policies, procedures, and requirements or leasing of equipment may be included in individual orders). The contract shall prevail in the event of a conflict with any order.